

Rules of Procedure

Reporting channels for potential compliance violations

Adherence to statutory regulations and internal compliance rules has the highest priority at KRONES. Violations must be identified at an early stage so that appropriate countermeasures can be initiated. Therefore, all KRONES stakeholders along the entire value chain are encouraged to immediately report any observations of irregularities that suggest a suspected compliance violation.

Possible compliance violations may include:

- Violations in the area of corruption and conflicts of interest
- White-collar crime such as fraud, breach of trust, theft or misappropriation
- White-collar crime relating to money laundering
- Anti-competitive acts, anti-trust violations, anti-competitive agreements
- Violations of data protection regulations, espionage, information theft
- Violations of export and foreign trade regulations
- Violations of human rights (e.g. child labor, discrimination, harmful soil change, water pollution, or deprivation of land)
- Behavior harmful to the climate and the environment (e.g. Minamata Convention, Stockholm Convention, POPs Convention).

Firstly, reports of potential violations can be submitted anonymously or by name worldwide via the [KRONES Integrity Reporting System](#) on the KRONES website. Particular attention is paid to the security of the system, which is operated by the external provider BKMS[®]: The highest level of access and data protection, encryption of the content and a secure connection are guaranteed by certifications and standardizations. On the other hand, the reports can also be submitted to the Compliance Helpdesk (compliance@krones.com).

After submitting the report, you as the whistleblower will receive an acknowledgement of receipt within seven days at the latest. The Corporate Governance department at Krones AG will process the reports. As a matter of principle, the utmost discretion and sensitive handling of data are guaranteed. During the examination of the report and clarification of the facts, the confidentiality of the identity of the whistleblower is ensured at all times. In the meantime, the Corporate Governance department maintains contact with the whistleblower. If further information is required, the employees of the Corporate Governance department will get back to the whistleblower. This also applies to anonymous whistleblowers in the KRONES Integrity Reporting System using the postbox. After an

Reporting channels

investigation, Corporate Governance takes appropriate follow-up action and provides feedback to the whistleblower within three months of acknowledging receipt of the report.

Overall, whistleblowers should only pass on information that they are convinced is true to the best of their knowledge and belief. If an honest suspicion is voiced, sanctions should never be expected, even if the suspicion turns out to be invalid.